



# UTILITY ASSISTANCE

Asheville & Buncombe County

## WHAT IS UTILITY ASSISTANCE?

Utility assistance programs help low and moderate income households pay for water, electric, gas, or other utility costs to avoid services being turned off.

## WHO PROVIDES UTILITY ASSISTANCE?

Assistance may be available through non-profit organizations, local governments, Federal or State programs, or other sources. Information about utility assistance agencies serving Buncombe County residents, including contact information and eligibility, can be found on the following pages, and includes:

- Asheville Buncombe Community Christian Ministry (ABCCM)
- BC Health and Human Services
- Eblen Charities
- Grace Covenant Presbyterian Church
- Society of St. Vincent De Paul
- Southern Smoke Foundation
- Swannanoa Valley Christian Ministry
- The ARC of Buncombe County
- The Giving Kitchen

## WHO QUALIFIES?

Each agency has their own requirements to qualify for assistance, such as income restrictions, resident location, or reason for the need. Eligibility information is provided for each agency on the following pages.

## HOW DO I APPLY?

Application processes vary by agency. Some require in-person applications while others can be done over the phone or online. Information about applying is available on the following pages.



[www.buncombeready.org](http://www.buncombeready.org) / One Buncombe Call Center 828.250.6100

UTILITY ASSISTANCE AGENCY	ELIGIBILITY
<b>Asheville Buncombe Community Christian Ministry</b> 24 Cumberland Ave., Asheville NC 28801 828.259.5307; <a href="http://www.abccm.org/ministry-service/crisis">www.abccm.org/ministry-service/crisis</a>	Under threat of eviction <80% Area Median Income <b>Apply by phone</b>
<b>BC Health &amp; Human Services</b> 40 Coxe Ave., Asheville NC 28801 828.250.5500 Disaster assistance: <a href="http://buncombecounty.org">buncombecounty.org</a> Low Income Energy assistance: <a href="https://bit.ly/3BkGn1q">https://bit.ly/3BkGn1q</a>	Disaster Assistance: Households impacted by Helene can receive funds for utility costs, repairs and other heating costs. Energy Assistance: <130% poverty line, and reserved below \$2,250. <b>Apply by phone, in-person, or on website</b>
<b>Eblen Charities</b> 23 Hamilton St., Asheville NC 28801 828.255.3066; <a href="http://www.eblencharities.org/programs">www.eblencharities.org/programs</a>	Experiencing crisis or hardship <80% Area Median Income <b>Apply on the website</b>
<b>Grace Covenant Presbyterian Church</b> 789 Merrimon Ave., Asheville NC 28804 828.254.3274; <a href="http://www.gcpcusa.org">www.gcpcusa.org</a>	Suffering economic hardship from Helene <80% Area Median Income <b>Apply by phone or in-person</b>
<b>Society of St. Vincent de Paul</b> 102 Andrews Pl., Swannanoa NC 28778 800.254.3274	Eligibility based on location <b>Apply by phone</b>
<b>Southern Smoke Foundation</b> 4200 Montrose Blvd. #430, Houston TX 77006 713.364.6501; <a href="http://www.southernsmoke.org">www.southernsmoke.org</a>	Food & Beverage staff facing crisis Must have worked 30+ hrs/week for at least 6 months <b>Apply on website</b>
<b>Swannanoa Valley Christian Ministry</b> 101 N. Ridgeway Ave., Black Mountain. NC 28711 828.669.9404; <a href="http://www.svcmbblackmountain.org">www.svcmbblackmountain.org</a>	Residents of Black Mountain, Swannanoa, or homes E. of VA hospital <200% of poverty line <b>Apply by phone or in-person</b>
<b>The ARC of Buncombe County</b> 50 S. French Broad Ave., #246, Asheville NC 28801 828.253.1255 <a href="http://www.arcofbuncombecounty.org/assistance">www.arcofbuncombecounty.org/assistance</a>	Buncombe resident with household member with an intellectual or developmental disability <80% Area Median Income <b>Apply by phone or on website</b>
<b>The Giving Kitchen</b> 970 Jefferson St., NW Suite 8, Atlanta GA 30318 404.254.1227; <a href="http://www.thegivingkitchen.org/help">www.thegivingkitchen.org/help</a>	Food & Beverage staff facing crisis <b>Apply on website</b>